



October 4, 2012

MEDIA ADVISORY

Synthetic Natural Gas Distribution System Testing

Inuvik Gas is testing and implementing the synthetic natural gas (SNG) distribution system that is intended to provide energy to customers this winter in order to preserve the remaining natural gas reserves at Ikhil. Inuvik Gas will soon be visiting customers' homes and businesses as part of this process.

There will be two parts to the testing:

- Starting Tuesday, October 2, local Inuvik Gas personnel will inspect each customer's external gas meter and pipes to determine possible additional requirements for winter. This survey will be conducted outside, and does not require any action by customers. All personnel will have picture ID and will be wearing safety vests.
- Starting Thursday, October 4, Inuvik Gas will test the SNG system in sections by qualified personnel. Our goal is to test every natural gas appliance on the SNG system (such as furnaces, water tanks and stoves), as well as check electrical panels. These personnel will also have picture ID.

Customers will receive a call from one of our Customer Service representatives to arrange an appointment for the inspection. **Alternatively, if customers would like to suggest a convenient appointment time, they can leave a message at 620-0557.** Renters are requested to please advise their landlord of the work being carried out, although Inuvik Gas will be working directly with tenants.

To complete the in-home and in-business appliance testing and review of the electrical panels as quickly and safely as possible with the least disruption, Inuvik Gas has brought in additional personnel and will also be working with local contractors.

Before we convert the full system to SNG, announcements will be posted in and around town. In advance of the switchover, we recommend that customers contact their insurance company to advise them that the system will be using synthetic natural gas this winter, which is a mixture of propane and air. If the insurance company has questions, they should contact Inuvik Gas right away.

For further information, customers can call Inuvik Gas' general number at 777-3422. Natural gas and SNG are both odorized. If a customer smells gas, they should call Inuvik Gas' Emergency Line at no charge 24 hours a day at 777-4427.

The switch to SNG was required after one of the two wells that supply natural gas to the Town of Inuvik was unable to produce due to an inflow of water. Attempts to repair the well were unsuccessful and the well remains shut in. Recoverable reserves in the remaining well are less than initially projected.

For additional information, please contact:

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